

# Health and Social Security Scrutiny Panel

## Record of Meeting

Date: 27th June 2017

Present	Deputy R. Renouf, Chairman Deputy G. Southern, Vice-Chairman Deputy T. McDonald Senator S. Ferguson
Apologies	Deputy J. Hilton
Absent	
In attendance	Ms. S. Devlin, Managing Director, Community Social Services Ms. J. Poynter Director of Operations, Community Social Services Mr. G. Muvuti, Director of Specialist Services Ms. K. Excell, Team Manager CAMHS Mr. J. Radcliffe, Service Manager, Education Department  Miss K. Boydens, Scrutiny Officer

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	<p><b>1. Child and Adolescent Mental Health Service (CAMHS) Briefing</b></p> <p>The Panel met with Officers from Community and Social Services and the Education Department for a briefing to discuss progress made following the report published by the previous Panel in 2014 (S.R.5/2014).</p> <p>It was noted that S.R.5/2014 had raised a number of concerns about CAMHS. The Minister for Health and Social Services presented a response to the Panel's report and accepted a number of the recommendations. The Officers explained that the accepted recommendations formed the basis for the CAMHS Action Plan.</p> <p>The CAMHS Action Plan was divided into four key areas:</p> <p><b>Service Provision;</b> vision and objectives, planning and managing demand, development of protocols, defining care pathways, external communications and leadership and skills mix.</p> <p><b>Governance and Information Management;</b> demand and capacity models, training and development of the workforce, quality management, referral pathways and performance management.</p> <p><b>Early Intervention;</b> areas linked with education, ensuring accessibility and provision for individuals with additional needs, development of self-harm and risk guidelines and development of a stepped care model.</p> <p><b>Emergency Access and Inpatient Provision;</b> communication and relationship, consideration of employment of a ward-based, listed nurse for mental health, implementation of risk training for all staff and development of joint risk plans between paediatrics and CAMHS.</p>	

	<p>The Officers advised that several protocols had been developed which included cross departmental working. The Service Manager of the Education Department explained that both Departments had improved communication channels and had been working more collaboratively. The Team Manager of CAMHS explained that the leadership within the service had also been strengthened since 2014.</p> <p>The Team Manager of CAMHS explained that in 2014 the average wait for an initial assessment was 59.3 days. In 2016, there was an average of 16.9 days between a referral received and the date of the first offered initial assessment.</p> <p>A discussion regarding recruitment and retention followed and the Team Manager at CAMHS explained that it was an ongoing issue due to factors including maternity leave and retirement. It was important that employees recruited from elsewhere, such as the UK, were supported with obtaining information about Jersey such as house prices and the cost of living.</p> <p>The Team Manager at CAMHS advised the Panel that a future aim was to ensure clients of CAMHS were assessed and treated by the same person to ensure consistency.</p>	
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